## TELECONFERENCE Q3 2014 FINANCIAL RESULTS

10:00 CET, 11 November 2014

## AGENDA

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- Business highlights:
- Key developments in Q3 2014
- Market development and sales-out
- Performance of newly launched products
- Guidance 2014
- Financial review for Q3 2014
- Recap and Q\&A



## DISCLAIMER

Certain statements in this presentation constitute forward-looking statements. Forward-looking statements are statements (other than statements of historical fact) relating to future events and our anticipated or planned financial and operational performance. The words "targets," "believes," "expects," "aims," "intends," "plans," "seeks," "will," "may," "might," "anticipates," "would," "could," "should," "continues," "estimate" or similar expressions or the negatives thereof, identify certain of these forward-looking statements. Other forward-looking statements can be identified in the context in which the statements are made. Forward-looking statements include, among other things, statements addressing matters such as our future results of operations; our financial condition; our working capital, cash flows and capital expenditures; and our business strategy, plans and objectives for future operations and events, including those relating to our ongoing operational and strategic reviews, expansion into new markets, future product launches, points of sale and production facilities; and

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## IMPORTANT EVENTS IN Q3 2014

- Q3 2014 revenue was DKK 2,845 million, an increase of $26.2 \%$ or $24.6 \%$ in local currency compared to Q3 2013, driven by all geographic regions, positively impacted by:
- Success of newly launched products - the Pre-autumn and Autumn collection launched in Q3
- Continued positive development in revenue from Rings, which increased 98\%
- Network expansion across all geographies - revenue from concept stores increased $43 \%$ and generated 55.9\% of revenue compared to $49.2 \%$ in Q3 2013
- All major markets continued the positive development in sales-out from concept stores (like-for-like)
- EBITDA increased $33.8 \%$ to DKK 1,020 million compared to Q3 2013 - an EBITDA margin of $35.9 \%$
- Including a gain of 4.1pp on gross margin driven by lower commodity prices (compared to Q3 2013)
- Free cash flow was DKK 567 million vs. DKK 363 million in Q3 2013
- Revenue guidance increased to more than DKK 11.5 billion from more than DKK 11.0 billion, and EBITDA margin guidance upgraded to more than $35 \%$ from approximately $35 \%$
- DKK 2.4 billion share buyback programme on track - $3.6 \%$ of the share capital bought back in 9M 2014, corresponding to DKK 1.7 billion


## REGIONAL REVENUE DEVELOPMENT

| REVENUE BREAKDOWN BY GEOGRAPHY (DKKm) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 2014 | Q3 2013 | FY 2013 | Growth Q3/Q3 | $\begin{gathered} \text { LC Growth } \\ \text { Q3/Q3 } \end{gathered}$ | Share of revenue (Q3 2014) |
| Americas | $\text { - } 1,165$ | 990 | 4,156 | 17.7\% | \| 17.8\% | | 41.0\% |
| US | \| 839 | | 729 | 3,201 | 15.1\% | \| 13.9\% | | 29.5\% |
| Other Americas | $326 \text { I }$ | 261 | 955 | 24.9\% | \| $28.4 \%$ \| | 11.5\% |
| Europe | \| 1,335 | | 1,024 | 3,760 | 30.4\% | 27.4\% \| | 46.9\% |
| UK | $\text { \| } 416 \text { \| }$ | 308 | 1,158 | 35.1\% | \| 26.4\% | | 14.6\% |
| Germany | \| 144 | | 141 | 544 | 2.1\% | \\| 2.1\% | 5.1\% |
| Other Europe | \| 775 | 575 | 2,058 | 34.8\% | \| $34.3 \%$ \| | 27.2\% |
| Asia Pacific | \| 345 | 241 | 1,094 | 43.2\% | \| 40.5\% | | 12.1\% |
| Australia | \| 153 | | 130 | 681 | 17.7\% | \| $15.6 \%$ \| | 5.4\% |
| Other Asia Pacific | $\text { \| } 192 \text { \| }$ | 111 | 413 | 73.0\% | \| $69.3 \%$ \| | 6.7\% |
| Total | 2,845 \| | 2,255 | 9,010 | 26.2\% | \| 24.6\% | | 100.0\% |

## COMMENTS

- US increased 13.9\% in local currency primarily driven by West Coast stores
- Other Americas increased 28.4\% driven by Canada and the inclusion of Brazil (from Q1 2014)
- Continued strong development in Europe - in particular in the UK and newer markets France and Italy
- Australia increased $15.6 \%$ in local currency primarily driven by strong ring sales
- Hong Kong, Singapore, Taiwan and China drive growth in Other Asia Pacific


## SALES-OUT POSITIVE IN ALL MAJOR MARKETS

LIKE-FOR-LIKE CONCEPT STORES - SALES-OUT DEVELOPMENT (Y/Y GROWTH)


Australia




## COMMENTS

- Continued positive like-for-like growth across all four major markets
- US sales-out growth mid-single digit or more in all major regions except for the Northeast
- UK and Australia driven by strong in-store execution and products - Rings in particular doing well
- Sales-out in Germany continues to be driven by good performance in the PANDORA owned stores


## PERFORMANCE OF NEWLY LAUNCHED PRODUCTS



## COMMENTS

- Autumn and Pre-autumn collections launched in the quarter and have been well received
- The PANDORA ESSENCE COLLECTION continues to perform well
- Gold ESSENCE charms launched as part of Autumn collection
- Products launched within the last 12 months continue to do well and represented roughly $50 \%$ of sales-in and a third of sales out


## 2014 FINANCIAL EXPECTATIONS



## 2014 FINANCIAL EXPECTATIONS

- Revenue of more than DKK 11.5 billion
(upgraded from more than DKK 11.0 billion)
- EBITDA margin of more than $35 \%$ (upgraded from approx. 35\%)
- CAPEX of approx. DKK 500 million (previously DKK 550 million)
- Effective tax rate of approx. 20\%
- During 2014, PANDORA expects to open more than 300 concept stores (upgraded from more than 275)


## REVENUE DEVELOPMENT



## COMMENTS

- Total revenue increased by $24.6 \%$ driven by volume growth as well as a higher average selling price
- Revenue growth distributed between like-for-like sales-in (around $2 / 3$ ) and store openings (around 1/3)
- Average Sales Price increase to DKK 145 driven by higher share of Rings and increased share of revenue from PANDORA owned stores (around $15 \%$ vs. $10 \%$ in Q3 2013)
- Branded distribution generated 85.6\% of revenue in Q3 2014, driven by more branded stores as well as higher average revenue per concept store


## DEVELOPMENT IN OUR DISTRIBUTION NETWORK

| NUMBER OF STORES AND OPENINGS |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of stores |  |  | Net openings |  |  |
|  | Q3 2014 | Q2 2014 | Q3 2013 | Share of total (Q3 2014) | $\begin{gathered} \text { Q3 } 2014 \\ \text { vs. Q2 } 2014 \end{gathered}$ | $\begin{gathered} \text { Q3 } 2014 \\ \text { vs. Q3 } 2013 \end{gathered}$ |
| Concept stores | 1,307 | 1,214 | 1,011 | 13.3\% | 93 | 296 |
| - Hereof PANDORA-owned | \| 218 | | 175 | 128 | 2.2\% | \| 43 | 90 |
| Shop-in-shops | \| 1,507 | | 1,443 | 1,349 | 15.3\% | \| 64 | 158 |
| - Hereof PANDORA-owned | \| 64 | | 59 | 52 | 0.7\% | I 5 | 12 |
| Gold | \| 2,349 | | 2,323 | 2,355 | 23.9\% | I 26 | -6 |
| Total branded | 5,163 | 4,980 | 4,715 | 52.5\% | $183$ | 448 |
| Silver | \| 2,761 | | 3,060 | 3,119 | 28.1\% | \| -299 | | -358 |
| White and travel retail | \| 1,917 | | 2,006 | 2,511 | 19.4\% | \| -89 | | -594 |
| Total | \| 9,841 | | 10,046 | 10,345 | 100.0\% | I -205 I | -504 |

## NUMBER OF STORES, KEY NEW MARKETS

|  | End of Q3 2014 |  |  |  |  |  |  |  | Net openings |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Brazil | Russia | France | Italy | China | Japan | Rest of Asia | Total | $\begin{gathered} \text { Q3 } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2014 \end{gathered}$ |
| Concept stores | 30 | 164 | 28 | 33 | 31 | 1 | 69 | 356 | 37 | 37 | 23 |
| Shop-in-shop | - | 43 | 38 | 7 | 16 | 7 | 75 | 186 | 12 | 7 | 6 |
| Total | 30 | 207 | 66 | 40 | 47 | 8 | 144 | 542 | 49 | 44 | 29 |

## COMMENTS

- 183 branded points of sale opened in Q3 2014, including 93 concept store net openings
- Continued focus on global branded network - 448 branded points of sale opened since Q3 2013 including:
- 296 concept stores
- 158 shop-in-shops
- 43 new O\&O concept stores were added in Q3 2014, including 22 stores transferred from Hannoush to PANDORA at the end of the quarter


## PRODUCT MIX

| PRODUCT MIX (DKKm) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 2014 | Q3 2013 | FY 2013 | $\begin{aligned} & \text { Growth } \\ & \text { Q3/Q3 } \end{aligned}$ | Share of total Q3 2014 |
| Charms | 1,788 | 1,466 | 6,293 | 22.0\% | 62.9\% |
| Silver and gold charm bracelets | 388 | 304 | 1,157 | 27.6\% | 13.6\% I |
| Rings | 344 | 174 | 550 | 97.7\% | 12.1\% |
| Other jewellery | 325 | 311 | 1,010 | 4.5\% | 11.4\% I |
| Total | 2,845 | 2,255 | 9,010 | 26.2\% | 100.0\% |
| PRODUCT SPLIT AS PERCENTAGE OF TOTAL REVENUE |  |  |  |  |  |
| Q3 2014 Q3 2013 |  |  |  |  |  |
|  |  |  |  |  |  |

## PRODUCT SPLIT AS PERCENTAGE OF TOTAL REVENUE



Silver and gold charm bracelets

## COMMENTS

- Core categories continue the positive development
- Revenue from Rings increased 98\% following the increased focus on the category across all regions
- Other Jewellery impacted by discontinuation of Watches and hard comparable for Earrings
- Necklaces increase more than 50\%
- Charms and Bracelets share of revenue decreased to 76.5\%, as Rings capture an increasing share of revenue


## GROSS MARGIN DEVELOPMENT

GROSS PROFIT (DKKm) AND GROSS MARGIN (\%)

| DKKm | Q3 2014 | Q2 2014 | Q3 2013 | FY 2013 |
| :--- | ---: | ---: | ---: | ---: |
| Revenue | 2,845 | 2,544 | 2,255 | 9,010 |
| Cost of sales | 846 | 746 | 762 | 3,011 |
| Gross profit | 1,999 | 1,798 | 1,493 | 5,999 |
| Gross margin | $70.3 \%$ | $70.7 \%$ | $66.2 \%$ | $66.6 \%$ |



## COMMENTS

- Gross margin up 4.1 percentage points vs. Q3 2013 driven by lower commodity prices
- Gross margin decrease marginally compared to Q2 2014 due to re-melt at lower prices
- Excluding hedging and inventory time lag, underlying gross margin would have been approximately $72 \%$ based on average gold and silver spot prices in Q3 2014
- Gross margin impact of 1-2pp if $10 \%$ deviation on commodities


## OPEX DEVELOPMENT

| OPEX \& MARGINS |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Q3 2014 | Q2 2014 | Q3 2013 | FY 2013 |
| Gross profit |  |  |  |  |
| Share of revenue | 70.3\% | 70.7\% | 66.2\% | 66.6\% |
| DKKm | 1.999 | 1,798 | 1,493 | 5,999 |
| Operational expenses |  |  |  |  |
| Share of revenue | 36.4\% | 37.6\% | 34.8\% | 36.8\% |
| DKKm | 1,036 | 957 | 785 | 3,318 |
| Sales and distribution expenses |  |  |  |  |
| Share of revenue | 15.5\% | 18.0\% | 15.6\% | 16.8\% |
| DKKm | 440 | 457 | 354 | 1,517 |
| Marketing expenses |  |  |  |  |
| Share of revenue | 9.1\% | 8.6\% | 9.4\% | 9.8\% |
| DKKm | 259 | 219 | 211 | 880 |
| Administrative expenses |  |  |  |  |
| Share of revenue | 11.8\% | 11.0\% | 9.8\% | 10.2\% |
| DKKm | 337 | 281 | 220 | 921 |
| EBIT |  |  |  |  |
| EBIT margin | 33.8\% | 33.1\% | 31.4\% | 29.8\% |
| Depreciation and amortisation* | 57 | 52 | 52 | 200 |
| EBITDA |  |  |  |  |
| EBITDA margin | 35.9\% | 35.1\% | 33.8\% | 32.0\% |

*Excluding gains/losses from sale of assets
13 | 11 NOVEMBER 2014

## COMMENTS

- Increase in sales and distribution expenses driven by higher revenue, an increase in owned and operated stores and investments in the e-commerce platform
- Marketing expenses were DKK 259 million corresponding to $9.1 \%$ of revenue down from 9.4\% in Q3 2013
- Administrative expenses were DKK 337 million corresponding to $11.8 \%$ of revenue and impacted by:
- Increase in IT costs
- Increased headcount
- New offices
- Costs related to change of CEO


## REGIONAL EBITDA MARGINS

EBITDA MARGINS

|  | Q3 2014 |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| vs. |  |  |  |  |  | Q3 2014

## COMMENTS

- All regional margins positively impacted by the improved gross margin
- Americas margin decrease 5 percentage points compared to Q3 2013 impacted by:
- Brazil being moved from Other Europe to Other Americas (1.5pp)
- Customs in Canada
- Higher marketing spend and investments into the Northeast US
- Europe and Asia Pacific significantly up compared to Q3 2013, driven by leverage on costs in new markets

[^0]
## PROFIT DEVELOPMENT

|  | FINANCIAL ITEMS, TAX AND NET PROFIT |  |  |
| :--- | :---: | :---: | :---: | :---: |
| DKKm | Q3 2014 | Q3 2013 | FY 2013 |
| EBIT | 963 | $\mathbf{7 0 8}$ | $\mathbf{2 , 6 8 1}$ |
| Finance income | 4 | 58 | 167 |
| Finance expenses | -61 | -11 | -106 |
| Profit before tax | 906 | $\mathbf{7 5 5}$ | $\mathbf{2 , 7 4 2}$ |
| Income tax expenses | -181 | -143 | -522 |
| Effective tax rate | $20.0 \%$ | $19.0 \%$ | $19.0 \%$ |
| Net profit |  |  |  |

## COMMENTS

- Net finance costs amounted to net loss of DKK 57 million in Q3 2014
- DKK 44 million related to exchange rate loss
- Net profit increased to DKK 725 million
- Effective tax rate 20.0\%


## WORKING CAPITAL DEVELOPMENT

| WORKING CAPITAL AND CASH MANAGEMENT |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| DKKm | Q3 2014 | Q2 2014 | Q1 2014 | Q4 2013 | Q3 2013 |
| Inventory | 2,126 | 1,684 | 1,574 | 1,490 | 1,603 |
| Trade receivables | 1,327 | 792 | 889 | 895 | 1,017 |
| Trade payables | 758 | 633 | 613 | 539 | 481 |
| Operating working capital | 2,695 | 1,843 | 1,850 | 1,846 | 2,139 |
| Share of revenue ${ }^{1}$ | 24.9\% | 18.0\% | 19.3\% | 20.5\% | 25.6\% |
| Other receivables | 352 | 571 | 548 | 731 | 702 |
| Tax receivables | 94 | 49 | 41 | 35 | 128 |
| Provisions | 575 | 590 | 601 | 506 | 447 |
| Income tax payable | 995 | 769 | 651 | 546 | 478 |
| Other payables | 653 | 388 | 576 | 699 | 551 |
| Net working capital including derivatives | 918 | 716 | 611 | 861 | 1,493 |
| Share of revenue ${ }^{1}$ | 8.5\% | 7.0\% | 6.4\% | 9.6\% | 17.9\% |
| Derivatives | 188 | 13 | 49 | 148 | 109 |
| Net working capital excluding derivatives | 1,106 | 729 | 660 | 1,009 | 1,602 |
| Share of revenue ${ }^{1}$ | 10.2\% | 7.1\% | 6.9\% | 11.2\% | 19.2\% |
| Free cash flow | 567 | 547 | 1,049 | 1,085 | 363 |
| Cash conversion ${ }^{2}$ | 78.2\% | 82.6\% | 149.0\% | 146.8\% | 59.3\% |
| NIBD/EBITDA ${ }^{3}$ | 0.0 | -0.1 | -0.2 | -0.2 | 0.1 |
| ROIC ${ }^{4}$ | 54.6\% | 56.9\% | 52.4\% | 44.9\% | 35.5\% |

## COMMENTS

- Operating working capital improved during the quarter and represented $24.9 \%$ of revenue at the end of Q3 2014, compared to $25.6 \%$ at the end of Q3 2013
- Inventories increased as a share of revenue due to increasing share of O\&O stores
- Trade receivables increase due to seasonally extended credit terms in some markets
- Other receivables impacted by repayment of VAT in Germany
- Free cash flow increased to DKK 567 million compared to Q3 2013 mainly driven by higher EBITDA
${ }^{1} \%$ of revenue in relation to last 12 months revenue. DKK $10,803 \mathrm{~m}$ for the period ended 30 September 2014
${ }^{2}$ Calculated as free cash flow / net profit
${ }^{3}$ Calculated as last 12 months EBITDA
${ }^{4}$ Calculated as last 12 months EBIT / Invested capital (at end of period)


## Q3 2014 IN SUMMARY



## SUMMARY

- Revenue was up 26.2\%
- Increased diversification across product categories and geographies
- Revenue from concept store was $55.9 \%$ of revenue and increased 43\% compared to Q3 2013
- Gross margin increased to $70.3 \%$
- EBITDA was DKK 1,020 corresponding to a margin of $35.9 \%$
- Free cash flow was DKK 567 million
- Revenue guidance upgraded to more than DKK 11.5 billion and EBITDA-margin to more than 35\%
- Share buyback of up to DKK 2.4 billion in 2014 on track


## QUESTIONS AND ANSWERS




[^0]:    ${ }^{1}$ Unallocated costs includes HQ costs, central marketing and administration cost in Thailand

